

## June 2021

### Food Bank Closings

July 5– Independence Day

#### Quotable

NEVER ALLOW  
**WAITING**  
*to become a habit*  
 LIVE YOUR DREAMS  
**AND TAKE RISKS**  
*Life is happening*  
**NOW**

### QSR Drawing Winners

Congratulations to the winners of the 1st Quarter 2021 QSR Drawing! Each winning agency has received a \$25 credit on their NHFB account.

- Madison Food Pantry
- North Country Senior Meals– Colebrook
- Homestead Recovery Group–Boscawen

To be eligible to win next quarter, your QSR must be received on time and be completed using the [current online quarter's form](#).

#### MealConnect

As mentioned in previous bulletins as well as emails that were sent out, the Meal Connect website is now active for agencies that receive Fresh Rescue donations from local grocery stores. If you have not yet signed up for access to this online reporting system and would like to do so, please contact Jocelyn. It is a great system to use and many programs have already expressed being happy to use it instead of paper reporting.

#### A Note From Agency Relations

May was a time of transition for the Agency Relations team. We wanted to express our gratitude to all of our agencies during this time as you have been so patient and cooperative. We love working with you and appreciate the partnerships we have created. Our new team members are excited to get to know you and work with you as well. June will also be an adjustment for our team as training continues and we adjust to our new structure. Please reach out to us if you need to, and please continue to allow for time to get back to you.

Annual monitoring inspections will resume this month. If you are due or overdue for an NHFB inspection, someone will be in contact with you soon.

~Jocelyn , Kristie, Stacey and Christy

### New Staff on the Agency Relations Team



We are excited to announce that Kristie Deneault is the new Agency Relations Manager for the New Hampshire Food Bank. She comes to us from Walmart, where she spent 11 years honing her customer service skills as a Front End Manager, training associates on W.I.C., and ensuring food safety compliance for Online Grocery Pickup. She lives in Hillsborough county with her husband, daughter, cat and Yellow Labrador. Currently, she spends most of her free time planning a Sesame Street themed 1st birthday party for daughter Ava, but she also loves to read and write. She has a Master's degree from Southern New Hampshire University in Fine Arts. She's excited to be joining the NHFB team and is eager to help us all achieve our common goals to feed the hungry.

Kristie looks forward to working with all agencies around the state and says "Thank you for the warm welcome! I hope to meet you all face-to-face soon!". You can reach Kristie directly at [kdeneault@nhfoodbank.org](mailto:kdeneault@nhfoodbank.org) or at ext. 1240.

Stacey Garron has also joined the Agency Relations Team as an Agency Coordinator. Stacey previously worked for Fidelity Investments as a Financial Representative. She has a Bachelor's Degree in Human Services from UMass Boston. She lives in Bedford with her 3 kids, husband, dog and bunny. Stacey also teaches art classes for The Canvas Road Show and loves home DIY projects, going to the movies and Glamping. She hopes to learn to fish and kayak this summer. She says "my passion is in helping others so their needs are met and their worries are lessened."



Stacey will be the Agency Coordinator for southern & central Grafton county, Sullivan county, Cheshire county and Hillsborough county. You can reach her directly at [sgarron@nhfoodbank.org](mailto:sgarron@nhfoodbank.org) or at ext. 1119.

### Shared Maintenance Fees

Starting this month, when placing orders on Agency Express, you will notice that the majority of items are free! This is an exciting, new change for our agencies, thanks to generous financial donations. This permanent change will hopefully make a big difference for all agencies large and small.

The only items that will have a fee are items within the Purchased category (item numbers such as PUR23, PUR48, etc.). These are mostly non-food items and other non-staple food items. Also the prepared meals from our NHFB kitchen will remain to have fees.

Deliveries will still be subject to delivery fees as usual.

If your program has an overdue balance, this will need to be addressed in a timely manner as not to affect your shopping privileges. If you have a large credit on file, we hope to work with you to spend this credit as checks will not be issued at this time. If you have any questions about your credit, please contact Kristie at [kdeneault@nhfoodbank.org](mailto:kdeneault@nhfoodbank.org).

## Monthly Spotlight



In the month of May, We Care Inc. Food Pantry out of Milton NH held several pop-up vaccination clinics alongside their weekly food pantry distributions. These weekly events helped to vaccinate over 70 people and allowed access to this service for those that may not have many vaccination options in their area. These pop-up events were made possible by working with Rural Health And Primary Care of NH.

Betty from We Care, Inc. said “So many people said they felt great and excited to get their lives back. We also did free hot dogs on the grill outside for everyone. One of my volunteers got a vaccine too. It was so exciting to see their faces after; totally relieved and a weight taken off them.”

If your program is located in a rural area and you would like to learn more about hosting a vaccination pop-up event at your site, please contact Jocelyn for more information.



700 EAST INDUSTRIAL PARK DRIVE  
MANCHESTER, NH 03109

# What's Cookin'

## June 2021

Current Resident or

NONPROFIT ORG  
US POSTAGE  
PAID  
MANCHESTER, NH  
PERMIT NO. 37



### Safe Food Handling

All Agencies are **required** to have at least one representative attend a Safe Food Handling Class. Your Program Director/Coordinator must submit a written request, with the names of attendees to: [jcheney@nhfoodbank.org](mailto:jcheney@nhfoodbank.org)

### Upcoming Classes

Online “Zoom” session:

*(This session is held every other month.)*

Thursday, June 10th @9am

Thursday, August 12th @9am

## WELCOME New Agencies

### New Shopper Orientation

Your Program Director/Coordinator must submit in writing, the names of any shoppers to be added or removed for your agency to: [jcheney@nhfoodbank.org](mailto:jcheney@nhfoodbank.org)

### Upcoming Classes

Online “Zoom” session:

Thursday, June 24th @10am

Wednesday, July 21st @10am