

## July 2021

### Food Bank Closings

July 5– Independence Day  
 September 6– Labor Day

#### Quotable

“May we think of freedom, not as the right to do as we please, but as the opportunity to do what is right.”  
 ~Peter Marshall



### Payment Address Change

#### Effective Immediately!

All accounts receivable (AR) payments and donation checks should be mailed to:

**NH Food Bank – Dept. AR**  
**PO Box 5000**  
**Manchester, NH 03108-5000**

Future invoices will be updated to reflect this change. Our previous lock box company is closing their Lewiston, Maine location and have moved their operations out of Maine.

Anything sent to the Maine address for now will be forwarded to us, but only short term. Please be sure to notify the appropriate contacts at your program of this change.

### NH Feeding NH

The 2021 NH Feeding NH grant has now begun and allotted checks have been issued. This grant allows participating programs the opportunity to purchase fresh produce, meats and dairy products from local NH farms. If your program is not participating this year but you feel you can benefit from this program, please reach out to Jocelyn for participation consideration.

### A Note From Agency Relations

Now that the Agency Relations Team is complete again, please see the attached “Who Do I Contact” form. This is a great resource to have on hand for all your NHFB questions and needs. Please remember that email is always the preferred method of correspondence.

~Jocelyn, Kristie, Stacey, Christy and Natalie

## The Final Piece To Our Team!

The Agency Relations team is now complete after a few months of transition. We are excited to introduce you to Natalie Watt as our third Agency Relations Coordinator. Natalie comes to us from City Year – New Hampshire where she worked as a classroom assistant in a 5<sup>th</sup> grade classroom in Manchester. She has a Bachelor’s Degree in Spanish Translation and Interpretation. Natalie enjoys spending time outside hiking or bicycling and is looking forward to exploring New Hampshire and learning all the best places to hike or swim in the counties she visits. She is committed to the NH Food Bank’s goal to make sure everyone has healthy food and to support agencies in that goal.



Natalie will be the Agency Coordinator for southern Carroll county, Belknap county, Strafford county, Merrimack county, and Rockingham county. You can reach her directly at [nwatt@nhfoodbank.org](mailto:nwatt@nhfoodbank.org) or at ext. 4536.

## Agency Reminders

As there have recently been many new programs activated as well as new shoppers joining existing programs, we thought it would be a good time to remind you about NH Food Bank policies and ordering. Please let our team know if you have any questions about any of the items below.

- \*All agencies must have at least 1 active staff member or volunteer that is Safe Food certified or is ServSafe certified. The NHFB offers Safe Food Handling classes online every other month.
- \*All programs may place 1 order a week maximum. Additional orders will be deleted.
- \*Agencies must acquire a minimum of 3,000 pounds of food from the NHFB annually. This equals 250 lbs. per month.
- \*If you need to check that your order was submitted correctly, verify the date and time that you selected for your appointment pickup, or did not receive a confirmation email, click on the “Order Options” tab and select “Order Management”. There you will see all of your previous orders including the newest one. If you would like to see an itemized list of an order, click on the Printer icon to the left of the order.
- \*If you need to cancel your order, make changes to your submitted order, or change your pickup date/time, please contact Cindi directly. You can reach her at [cbest@nhfoodbank.org](mailto:cbest@nhfoodbank.org) or at 669-9725 ext. 1110.

## Reading Label Dates

A frequent question that our team receives is about dates printed on labels and packages. Here you can find a great explanation of those dates from UNH Cooperative extension.

- A “Sell-By” date tells the store how long to display the product for sale.
- A “Best if Used By” date is recommended for best flavor and quality. It is not a purchase or safety date. Items are still safe to eat past this date within reason. (See the attached document with this email.)
- An “Expiration” date is the last day to use the item. The date has been determined by the manufacturer of the product.
- A “Closed or Coded” date is a packing number for use by the manufacturer.

## Monthly Spotlight



The BeeHive cart, front and side view.

Have you seen the Bee Hive yet? We want you to “Bee” informed! The NHFB Cooking Matters and Nutrition team have created the Beehive cart which is located outside when picking up your orders. It is filled with resources, printouts, magnets and more for you to share with clientele. Delivery agencies can contact Jennifer (below) to have some of these items added to your next order.

Some of the information on the cart includes information on how to apply for SNAP, information on where to use EBT for Granite State Market Match and Double Up Food Bucks, who to contact if you want to host a Cooking Matters class, in addition to some state resources to distribute for those eligible. It is frequently updated with new information and resources for you to take.

You can also check out the NHFB website and look at some of the programs that we offer to learn more. <https://nhfoodbank.org/programs/recipe-for-success/>. If you would like to inquire about receiving handouts and infographics for your clientele, contact Jennifer at [jlenox@nhfoodbank.org](mailto:jlenox@nhfoodbank.org) or at 603-669-9725. ext 1147.



700 EAST INDUSTRIAL PARK DRIVE  
MANCHESTER, NH 03109

# What's Cookin'

## July 2021

Current Resident or

NONPROFIT ORG  
US POSTAGE  
PAID  
MANCHESTER, NH  
PERMIT NO. 37



### Safe Food Handling

All Agencies are **required** to have at least one representative attend a Safe Food Handling Class. Your Program Director/Coordinator must submit a written request, with the names of attendees to: [jcheney@nhfoodbank.org](mailto:jcheney@nhfoodbank.org)

### Upcoming Classes

Online “Zoom” session:

(This session is held every other month.)

Thursday, August 12th @9am

### WELCOME New Agencies

### New Shopper Orientation

Your Program Director/Coordinator must submit in writing, the names of any shoppers to be added or removed for your agency to: [jcheney@nhfoodbank.org](mailto:jcheney@nhfoodbank.org)

### Upcoming Classes

Online “Zoom” session:

Wednesday, July 21st @10am

Thursday, August 17th at 10am