

August 2022

Food Bank Closings

Fri., August 5th—NHFB Employee Training Fri., August 26—NHFB Employee Outing Monday, September 5th—Labor Day

Quotable



ROBIN WILLIAMS

Produce Volunteers

Each week volunteers come to the NH Food Bank to sort and organize loose Fresh Rescue produce for our agency order pick

up area. This can be a time-consuming task as we receive pallets of loose produce every day. We are so grateful for these volunteers and hope that you appreciate the way produce is displayed for you to pick from.



Upcoming Classes

All sessions are held online using Zoom. To enroll in an upcoming session, please contact jcheney@nhfoodbank.org.

All programs are required to have at least one active person at their facility that is Safe Food Handling certified.

Safe Food Handling <u>For Food Pantries:</u> Thursday, September 15th @4pm

For Soup Kitchens & Prepared Meals: Wednesday, August 24th @1:30pm

New Shopper Orientation Wednesday, August 17th @10am Thursday, September 8th @10am

New NHFB Agencies

Harbor Care –Keystone Hall- Nashua



NH Food Bank's Agency Relations Bulletin

NHFOODBANK.ORG | 700 E. INDUSTRIAL PARK DRIVE, MANCHESTER, NH | 603-669-9725

Warehouse Reminders

- Printed invoices are no longer included with agency orders. All invoices are now emailed to you when the order is completed (sometimes a day or two before your order is picked up). If you do not receive the emailed invoice, please let the Agency Relations team know. We are only able to email it to one person, so you may need to forward the email to the appropriate person at your facility if we do not have their email address on file.
- Closed toe shoes are required when picking up orders at the NHFB. This is required for your own safety. Even though you are staying outside while at the NHFB, there is still moving machinery and heavy cases of food that could become a problem if wearing opened toe shoes.
- You are expected to pick up your order at the time you selected when placing your order. If you are early, your order may not be ready and you will need to wait until your assigned time. If you are going to be late, please call Cindi at 603-669-9725, ext. 1110 so we can set your order aside. Arriving before or after your scheduled time does affect the warehouse flow and processes.

Food Keeper App

We often receive questions about label dates and the shelf life of certain foods. The Agency Relations team has access to many resources to help you find the answers you are looking for, but the Food Keeper App is a great resource for you and for your clients. This website and app list the shelf life of products and how long after the printed date that food is still safe to consume. The website allows you to search for a specific food and not just a category. Want to know how long chicken salad is good for (3-4 days past date), or how long box of cereal is good for (6-12 months past date)? You can find almost any type of food listed there. It is a great resource for your product distribution as well as for your clients to have for use in their own home. For more information and to explore the site, visit: <u>www.foodsafety.gov/keep-food</u>-safe/foodkeeper-app.

Along with the emailed bulletin, we have also included some label date printouts for you to have at your facility as well.

NHFB Agencies Are the Best!

The Agency Relations team is so grateful for all you do for your clients and for NH. We could not meet the need without your efforts, partnership and hard work. As a small way to show our appreciation, our team offered a coffee and muffin treat each morning for one week in July. We enjoyed the opportunity to see so many of you in person and to be able to say thank you as you came to get your orders. Whether we had the pleasure of talking to you in person dur-



ing those days, or we missed you, please know that what you do matters!

One Last Note From The Agency Relations Team

*The Agency Relations team will be attending the Feeding America annual conference in Philadelphia from August 8-11th. We will not be available by phone, and will only be intermittently available via email during that time. If you need to contact us, email Jocelyn or Kristie for the fastest reply.

*The NH Food Bank will be closed on both Friday, August 5th and Friday, August 26th. We apologize for the inconvenience and ask that you plan accordingly if you regularly pick up your food orders on Fridays.

Have a great month and stay safe! ~ *Stacey, Alyssa, Jocelyn, Christy, Natalie & Kristie*